

To,

Mr J Ravi, Advisor, QoS, TRAI

Email Id: advqos@traigov.in

Address :

Telecom Regulatory Authority of India

Mahanagar Doorsanchar Bhawan

(Next to Zakir Hussain College)

Jawaharlal Nehru Marg

New Delhi- 110002

Fax: 91-11-23213036

Subject: Undertaking for sending TRANSACTIONAL SMS to DND numbers.

We,, hereby give an undertaking that the User Name, provided by JST Technologies, is being used by us for sending messages to opt-in/NDNC registered mobile numbers. The messages are transactional in nature and do not contain any commercial, unsolicited or defamatory communication. Our SMS recipients have opted-in to receive this communication. We will educate our recipients and will ensure that they do not complain to their operators about the SMS we send to them. We are aware of the latest DND issues that have been causing a lot of problems and would not indulge in any sort of Spamming, Commercial or Un-Solicited communications. We hereby confirm that we are ready to bear any loss, cost, liability or claim including reasonable legal expenses (as per operator's consideration) that will keep harmless to JST Technologies as a result of SMS push on DND numbers.

Best Regards,

Signature :

Name:

Designation:

Seal: